

Zihan Jin

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EDUCATION

Monash University <i>Master of Computer Science</i>	Melbourne, VIC <i>Jul 2025 — Feb 2027</i>
University of Canberra <i>Bachelor of BioMedical Science</i>	Canberra, ACT <i>Jul 2022 — Jun 2025</i>

WORK EXPERIENCE

Full-Stack Developer The Pharmacy Network	Jan 2023 — Present <i>Canberra, ACT</i>
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- Architected and deployed a unified commerce and data platform to centralize operations and scale e-commerce, directly contributing to a 400% increase in online revenue (from \$200k to over \$1M).
- Unified Data & Platform Architecture:**
 - Engineered a robust data pipeline using DotNet and Python to ingest and unify sales, product, and customer data from distributed Minfos POS instances into a central PostgreSQL database.
 - Built and launched a real-time sales dashboard (Go, React, Grafana), providing leadership with a unified view of business performance across all store locations.
 - Developed secure remote access infrastructure, enabling programmatic access to local POS instances for real-time data synchronization.
- E-commerce & Marketing Automation:**
 - Developed a two-way synchronization system (DotNet, Python) between Minfos POS and BigCommerce to automate inventory, pricing, and promotions.
 - Automated the syndication of the BigCommerce product catalog to Meta, Microsoft, and Google Shopping feeds and integrated reviews with Google Product Reviews.
 - Integrated key third-party services (ShipStation, MailChimp, Microsoft Clarity) to create a seamless workflow for fulfillment, marketing, and user analysis.
- AI-Driven SEO & Content Strategy:**
 - Engineered an AI pipeline to programmatically backfill and optimize meta keywords and descriptions across thousands of product pages, enhancing search visibility.
 - Developed and deployed an AI-powered system to identify trending topics, automatically generate relevant blog content, and publish it to the BigCommerce storefront.
- Internal Business Platforms:**
 - Led the development of a custom booking engine (Go, React) for in-store pharmacy services, allowing customers to schedule appointments online.
 - Built a centralized, web-based documentation wiki and an automated incident reporting platform.

Genetics Data Analysis Intern CResTS Laboratory, University of Canberra	Jul 2024 — Dec 2024 <i>Canberra, ACT</i>
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- Analysed gigabyte scale genetics data to determine efficacy of novel treatment in alleviating age-related macular degeneration in mice model.
- Researched and presented molecular pathways to explain statistical findings from the data.

SKILLS

- Programming Languages:** C#, TypeScript, Python, Go, Elixir, SQL, HTML/CSS
- Frameworks & Libraries:** DotNet, React, FastAPI, Phoenix, Tailwind CSS
- Tools & Platforms:** PostgreSQL, Git, Docker, Grafana, Caddy, UNIX
- Industry Platforms:** Minfos, BigCommerce, Google Merchants, Meta for Business, Microsoft Ads